

### ENDING HOMELESSNESS IN MARYLAND.

### **TOGETHER.**

SEPTEMBER 2022 BOARD MEETING



MARYLAND BALANCE OF STATE CONTINUUM OF CARE

### Housekeeping

- Attendance/quorum will be taken automatically via Zoom
- This meeting will be recorded and made available to the public
- Board members should join via computer so you can participate in voting
- Public comment will be accepted at the end of the meeting

### Welcome & Call to Order

Mark Sewell, Board Vice-Chair



### **Meeting Agenda**

- I. Welcome & Call to Order
- II. Approval of May Board Meeting Minutes
- III. Committee Reports
- IV. CoC Lead Report
- V. Special Presentation
- VI. Local Homelessness Coalition Reports
- VII. State Agency Updates
- VIII. Future Board Meeting Agenda Items
- IX. Public Comment
- X. Adjournment

## **July Meeting Minutes**

#### **Vote to Approve Meeting Minutes**



Are there any amendments or changes to the July 2022 Board Meeting Minutes?

- 1. First Motion to Take Vote
- 2. Second Motion to Take Vote

Vote to approve the meeting minutes using the poll on your screen.

## **Committee Reports**



### **Executive Committee**

• Chair Update: Corae Young on leave, Mark Sewell will serve in Chair role until she returns

### **HMIS Committee**

- Harford County HMIS: Merge process in final stages
- System Cleanup: Team HMIS continuing to update provider settings
- Quarterly HMIS User Forums: October 11 at 10:30 am
- HUD HMIS Data Standards: No major changes this year

### **Coordinated Entry Committee**

- Coordinated Entry Kickoff Webinar: September 20<sup>th</sup> at 1:00
  - <u>Register HERE</u>
- Committee meeting on the first Wednesday of each month @3:00
- Currently updating CE policies & forms

# **CoC Lead Agency Report**

DHCD



### FFY2022 CoC NOFA

#### CoC NOFA Important Dates

- All project applications were due August 31<sup>st</sup>
- CoC must notify applicants if projects were accepted/rejected by September 15<sup>th</sup>
- Project applications due in eSNAPS by September 23rd
- DHCD will post Collaborative Application for public review by September 28th
- CoC Collaborative Application due / NOFA Competition closes on September 30th

**Final Ranking** 

### FFY2022 CoC NOFA

- There is an additional \$210,201 in CoC Bonus funds
- DHCD to apply on behalf of BoS for the remaining funds, will further subgrant to LHC level
- Gap Funding Project Options
  - PSH
  - RRH
  - SSO
  - HMIS

#### **Vote to Approve Ranking**



#### Is there further discussion for the CoC Project Ranking?

- **1. First Motion to Take Vote**
- 2. Second Motion to Take Vote

Vote to approve the Project Ranking using the poll on your screen.

### **Special NOFA**

#### Special NOFA important dates

- Project applications were due August 31<sup>st</sup>
- CoC must notify applicants if projects were accepted/rejected by October 5th
- Project applications due in eSNAPS by October 14th
- DHCD will post Collaborative Application for public review by October 18th
- CoC Application due / Special NOFA Competition closes on October 20th

### **Special NOFO: New Project Applications**

- 5 Applications Received for Unsheltered Funding Set Aside
  - HUD requires project be ranked, but no Tier structure
  - If HUD selects the BoS CoC as a recipient, all projects included will be funded

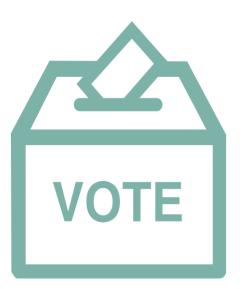
| SM    | LifeStyles of Maryland Foundation, Inc.             | LifeStyles' SSO                            | SSO |
|-------|---|--|-----|
| SM    | Lifestyles of Maryland Foundation, Inc.             | LifeStyles' PSH                            | PSH |
| SM    | LifeStyles of Maryland Foundation, Inc.             | LifeStyles' RRH                            | RRH |
| SM    | Catholic Charities of The Archdiocese of Washington | Angel's Watch Shelter Program Joint TH-RRH |     |
| WC/AC | Horizon Goodwill, Inc.                              | Horizon Goodwill SSO-CE                    | SSO |

- Rural Funding Set Aside project application underway (Garrett Co only)
  - Rural Set Aside projects are subject to additional HUD review if the BoS CoC is selected

### **Special NOFO**

- Funding decision delayed
- Performance Review Committee requested additional information from applicants
  - Clarification on funding requests and budgets
- Project ranking will be made available to the CoC no later than October 5
- Request that the Board grant the Performance Review Committee to approve final ranking

### Vote to Give Approval Authority to PR Committee



Is there further discussion on giving Approval Authority to the Performance Review Committee?

- 1. First Motion to Take Vote
- 2. Second Motion to Take Vote

Vote to allow the Project Review Committee to approve the Special NOFA Project Ranking.

## **Special Presentation: LHC Listening Sessions**





Impact. Empowerment. Resilience. www.cloudburstgroup.com

### Key Themes from MD BoS Listening Sessions

Katie Peterson Brittany Odom

## Listening Sessions

Cloudburst conducted a Zoom listening session with each LHC in the MD BoS in May or June

## Questions centered around the following topics:

- Current state of the homeless response system in their LHC
- Communication needs and/or barriers
- Coordinated Entry
- HMIS needs and/or issues
- Any unmet needs such as training or support needed

| Focus Group Participation |                      |  |
|---------------------------|----------------------|--|
| LHC                       | # of<br>Participants |  |
| Alleghany                 | 18                   |  |
| Cecil                     | 7                    |  |
| Garrett                   | 13                   |  |
| Harford                   | 23                   |  |
| Southern Maryland         | 20                   |  |
| Washington                | >30                  |  |

## **Current State**

- LHCs reported mostly positive feedback about the state of their homeless response system
- Highlighted close collaboration between LHC agencies
- With administrative duties moved to DHCD, more time was available for local homeless needs
- Coordinated Entry responses varied and LHCs mostly reported being eager to have a standardized and improved system throughout the CoC
- LHC needs:
  - More staff due to shortages
  - Affordable housing unit
  - Landlord engagement
  - Emergency housing solutions
  - Resources for clients with severe and persistent mental illness

### Current State cont.

| Subpopulations Experiencing the Greatest Barriers to Housing |  |  |
|--|--|--|
| LHC  | Subpopulation  |  |
| Alleghany  | <ul> <li>Clients with mental health and substance abuse issues</li> <li>Foster care youth that age out of the system</li> </ul>  |  |
| Cecil  | <ul> <li>Chronically homeless</li> <li>People with criminal backgrounds</li> </ul>   |  |
| Garrett  | <ul> <li>Persons with a criminal background</li> <li>Clients with mental health and substance abuse issues</li> <li>Single males</li> <li>Elderly persons who need help with activities of daily living</li> </ul>                                   |  |
| Harford  | <ul> <li>Chronically homeless</li> <li>Behavioral health clients</li> <li>Clients who have been kicked out of programs</li> <li>Domestic Violence survivors</li> <li>Single-parent households</li> <li>Families needing emergency shelter</li> </ul> |  |
| Southern<br>Maryland   | •Elderly persons<br>•Clients with severe mental illness  |  |
| Washington   | •Chronically homeless  |  |

## Communication

- In general, communication has been good but all of the LHCs reported that it could be better
- Information shared at the board meetings doesn't trickle down to LHC members
- LHC members were confused about the structure and governance of the BoS

### HMIS

- LHCs reported long response times to questions, issues, and necessary training from the HMIS Lead agency
- All of the LHCs reported various HMIS training needs
- LHCs cited the need for LHC-level data



### **Unmet Needs**

- Quicker reimbursements from the Homelessness Solutions Program (HSP)
- County-specific data
- Compensation for people with lived experience
- Fair Housing training
- Funding for rural communities

## Recommendations

#### Training

BoS Structure and Governance
Homeless Funding Streams (CoC vs. HSP)
HMIS (data quality)

**Coordinated Entry** 

•Restart Coordinated Entry work group meetings





#### **Communication**

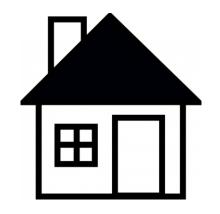
- DHCD to conduct site visits to each LHC
- Create a directory of CoC leadership and board members for distribution and publish it on the CoC website
- Create a few consistent communication streams such as:
  - Newsletter
  - Trainings
  - Provide technical assistance
  - Add additional information to the CoC website

#### **Collaboration**

- Establishing learning collaboratives or working groups with representation from the LHCs
- Set up peer-to-peer meetings with similar agencies to share best practices and provide support
- Coordinate peer monitoring

Landlord Engagement/Affordable Housing

- Create a landlord engagement working group
- Create consistent messaging and/or templates for LHCs to use
- Engage state-level entities to increase units





Focus on race equity work and involving those with lived experience of homelessness in the BoS

• Create a compensation policy and pay people with lived experience for their time

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#### Brittany Odom

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## Local Homeless Coalition Reports



### LHC Reports

#### **General Topics**

- General Homelessness Efforts
- New Partnerships/Collaborations
- Where is help/collaboration/support needed

#### LHC

- Allegany
- Cecil
- Garrett
- Harford
- Southern MD
- Washington

# State Agency Updates



### **Agency Reports**

#### Agency

- Maryland Department of Disabilities
- Maryland Department of Education
- Maryland Department of Health
- Maryland Department of Veterans Affairs
- Maryland Department of Housing and Community Development
- Maryland Department of Human Services
- Maryland Department of Labor

# Future Agenda Items



# Public Comment



# Adjournment

