

System Performance Measures

The intent of the System Performance Measures are to encourage CoCs to regularly measure progress in meeting the needs of people experiencing homelessness in the community and report progress to HUD.

HUD uses system-level performance information as a competitive element in its annual CoC Program Competition and to gauge the state of the homeless response system nationally.

The following measures were submitted to HUD on March 13th

Measure 1



Measure 1: Length of Time Persons Remain Homeless as reported in HMIS. Includes those enrolled in Emergency Shelter (ES) and Transitional Housing Projects (TH)

Desired Outcome: Reduction in the average and median length of time persons remain homeless

Length of Time Homeless



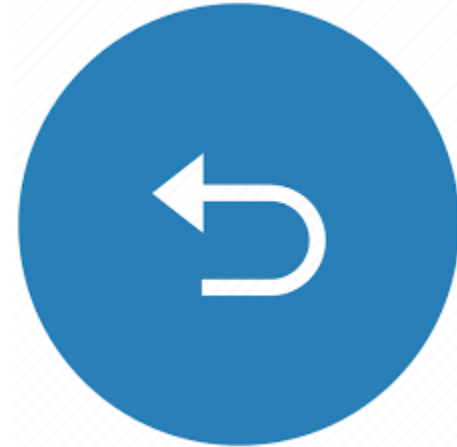
AVERAGE LOT Homeless in Days						
	FY20	FY21	FY22	FY23	Change	
Persons in ES	100	99	84	89	+5 Days	+6%
Persons in ES and TH	142	140	106	109	+3 Days	+3%

MEDIAN LOT Homeless in Days						
	FY20	FY21	FY22	FY23	Change	
Persons in ES	66	58	43	57	+14 Days	+33%
Persons in ES and TH	80	68	53	69	+16 Days	+30%

Measure 2

Measure 2: The Extent to which Persons who Exit Homelessness to a Permanent Housing Destination and Later Return to Homelessness

Desired Outcome: Reduction in the percent of persons who return to homelessness



Returns to Homelessness



Total # of Persons who Exited to a Permanent Housing Destination		Returns to Homelessness in Less than 6 Months		Returns to Homelessness from 6 to 12 Months		Returns to Homelessness from 13 to 24 Months		TOTAL Number of Returns in 2 Years	
		# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns	# of Returns	% of Returns
FY20	702	16	2%	14	2%	51	7%	81	12%
FY21	1057	44	4%	37	4%	40	4%	121	11%
FY22	788	79	10%	31	4%	43	5%	153	19%
FY23	625	36	5.76%	25	4%	43	6.88%	104	16.64%
Change		-4.24%		-0%		+1.88		-2.36%	

Measure 3



Measure 3: Number of Homeless Persons as served in HMIS over the course of a year

Desired Outcome: Reduction in the number of persons who are homeless during the performance year

Number of Homeless Persons



	FY20	FY21	FY22	FY23	Change
Universe: Unduplicated Total sheltered homeless persons	1557	852	2044	2304	+260
Emergency Shelter Total	1160	640	1773	1962	+189
Transitional Housing Total	397	212	307	392	+85

Measure 4

Measure 4: Employment and Income Growth for Homeless Persons *enrolled in CoC Program-funded Projects for one year or longer*

Desired Outcome: Increase in the percent of adults who gain or increase employment or non-employment cash income over time



Change in Earned Income: STAYERS



Change in earned income for adult system stayers	
	FY23
Number of adult stayers	330
Number of adults with increased earned income	33
Percentage of adults who increased earned income	10%

Change in Non-Employment Income: STAYERS



Change in non-employment income for adult system stayers	
	FY23
Number of adult stayers	330
Number of adults with increased non-employment income	131
Percentage of adults who increased non-employment income	39.7%

Change in Total Earned Income: STAYERS



Change in total income for adult system stayers					
	FY20	FY21	FY22	FY23	Change
Number of adult stayers	5	28	356	330	
Number of adults with increased total income	1	8	145	157	
Percentage of adults who increased total income	20%	29%	41%	47.58%	+6.58

Change in Earned Income: LEAVERS



Change in earned income for adult system leavers	
	FY23
Number of adult leavers	298
Number of adults who exited with increased earned income	20
Percentage of adults who increased earned income	6.71%

Change in Non-Employment Income: LEAVERS



Change in total income for adult system leavers	
	FY23
Number of adult leavers	298
Number of adults who exited with increased non-employment income	78
Percentage of adults who increased non-employment income	26.17%

Change in Total Income: LEAVERS



Change in total income for adult system leavers					
	FY20	FY21	FY22	FY23	Change
Number of adult leavers	78	69	153	298	
Number of adults who exited with increased total income	16	9	54	91	
Percentage of adults who increased total income	21%	13%	35%	30.54%	-4.46%

Measure 5



Measure 5: Number of Persons who Become Homeless for the First Time

Desired Outcome: Reduction in the number of persons who become homeless for the first time

First Time Homeless



Change in the number of persons entering ES and TH projects with no prior enrollments in HMIS					
	FY20	FY21	FY22	FY23	Change
Universe: Person with entries into ES or TH during the reporting period.	550	680	1643	1883	
Of persons above, count those who were in ES, TH or any PH within 24 months prior to their entry during the reporting year.	141	89	278	435	
Of persons above, count those who did not have entries in ES, TH or PH in the previous 24 months. (Number of persons experiencing homelessness for the first time)	409	591	1365	1448	+83

Measure 6

Measure 7a: Successful Placement from Street Outreach

Desired Outcome: Increase in the percent of persons who exit to an emergency shelter, transitional housing, or permanent housing destination

Measure 7b: Successful Placement in or Retention of Permanent Housing

Desired Outcome: Increase in the percent of persons who exit to or remain in permanent housing



Exits to or Retention of Permanent Housing



Street Outreach					
	FY20	FY21	FY22	FY23	Change
Total Exits	8	160	610	359	
Exits to temporary destination	2	18	118	65	
Exits to permanent housing destinations	6	59	110	75	
% Successful exits	100%	48%	37%	39%	+2%

Emergency Shelter, Transitional Housing, Rapid Rehousing					
	FY20	FY21	FY22	FY23	Change
Total Exits	524	716	1786	2481	
Exits to permanent housing destinations	276	394	828	1401	
% Successful exits	53%	55%	46%	56.47%	+10.47%

Permanent Supportive Housing					
	FY20	FY21	FY22	FY23	Change
Total Exits	44	80	500	450	
Exits to or Retention of permanent housing	39	74	477	430	
% Successful exits/retention	89%	93%	95%	95.56%	+0.56%

Data Quality



SysPM Data Quality	All ES				All TH				All PSH				All RRH				All SO			
	FY20	FY21	FY22	FY23	FY20	FY21	FY22	FY23	FY20	FY21	FY22	FY23	FY20	FY21	FY23	FY22	FY20	FY21	FY22	FY23
Unduplicated Persons Served	1160	640	1132	2015	397	212	290	341	614	582	586	791	912	715	2036	1069	885	534	409	601
Total Leavers	945	525	971	1626	257	133	177	201	133	84	85	144	745	536	1428	699	605	293	224	242
Destination of Don't Know, Refused, or Missing	39	11	42	56	11	2	5	4	5	1	1	1	18	17	2	14	388	122	106	88
Destination Error Rate	4%	2%	4%	3%	4%	2%	3%	2%	4%	1%	1%	.69%	2%	3%	.14%	2%	64%	42%	47%	36%