



**ENDING  
HOMELESSNESS  
IN MARYLAND.**

**TOGETHER.**

**HMIS End User Training  
Friday, June 14th**



**MARYLAND  
BALANCE OF STATE  
CONTINUUM OF CARE**

# Agenda

- System Intro
- Privacy & Confidentiality
- Intake Form Information
- Login
- Entry/Exit Workflow

# Agenda

- What kind of information HMIS collects
- Expectations for keeping information safe
- How to log in
- Basic Wellsky homepage
- Basic Client Entry/Exit Workflow (HUD)

Maryland Balance of State

HMIS



# Our HMIS Intro

- Wellsky Community Services
- Must complete and sign end user agreement
- Must complete intro training

# Privacy & Confidentiality 101

- User ID and Password are for your use only and must not be shared with anyone
- You may only view, obtain, disclose, or use the database information necessary to perform your job.
- Log off when you leave
- Input quality data



# Personal Protected Information (PPI)

- Any information about a client used to identify them specifically:
  - Name
  - SSN
  - Phone #



# Personal Protected Information (PPI)

- Allowable HMIS Uses and Disclosures of PPI:
  - To provide or coordinate services to an individual with a proper sharing agreement in place
  - To carry out admin functions, including but not limited to legal, audit, personnel, oversight, and/or management functions
  - To create de-identified information
  - Never send client PPI in an email



# Data Quality

- The three components to maintain data quality are a review of:
  - Timeliness
  - Completeness
  - Accuracy

# Data Elements: Intake Form

**Wellsky Entry – For Adults**

**Wellsky Client ID #** \_\_\_\_\_

**Client's Name:**

(write in name and check 1 data quality option): \_\_\_\_\_

Full name     Partial, street or code name     Client doesn't know     Client refused

**Social Security Number (SSN)**

(write in SSN and check 1 data quality option): \_\_\_\_\_

Full SSN     Approx. or partial SSN     Client doesn't know     Client refused

**U.S. Military Veteran**

Yes     No     Client doesn't know     Client refused

**Project Start Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Project Name:** \_\_\_\_\_

**Date of Birth (DOB)**

(write in DOB and check 1 data quality option): \_\_\_\_/\_\_\_\_/\_\_\_\_

Full DOB     Approx. or partial DOB     Client doesn't know     Client refused

**Race (check up to 2):**

American Indian or Alaska Native                       Asian                       Black or African American  
 Native Hawaiian/Pacific Islander                       White  
 Client doesn't know                       Client refused

**Ethnicity:**

Non-Hispanic/Non-Latino                       Hispanic/Latino  
 Client doesn't know                       Client refused



# Data Elements

- ID Number is created automatically by the system
- Communications referring to the client just by their ID number alone do not have to be encrypted.

# Wellsky Walkthrough

- Login
- Entry/Exit workflow