# **Sample Volunteer Resources Handout**

The following page is formatted to produce a **sample full-page resources handout** that a Local Homeless Coalition could customize and print for volunteers to bring with them during the PIT count. For other formatted page sizes and for suggestions of what types of resources to consider including, please visit the [PIT Count Volunteer Training Toolkit](https://www.hudexchange.info/resource/5864/pit-count-volunteer-training-toolkit/) page on the HUD Exchange.

A few things to note for anyone who chooses to use this sample as a template for their own LHC:

**Contents:**

* This list includes resources with generic names and anonymous phone numbers because **all of the locally-specific resources listed are fake and included only to show an example.** They are intended to be replaced with your LHC’s actual resources and service centers. However, note that national hotlines are all real phone numbers.
* For purposes of this sample, **only the name of the resource and the key details about it are included.** For example, the National Suicide Prevention Hotline has multiple phone numbers for different languages available, as well as the contact information for people with hearing impairments listed in the section above, but only the English phone number and chat website are included on the sample resource sheet. If your LHC has a large population of people who might benefit from a specific language-based resource, you can choose to include it on your handout. If it is unlikely that volunteers or people surveyed will need that level of detail, you can leave it off.

**Formatting:**

* This sample is only one page. If extended to two pages, it could be printed double-sided and include twice as many resources. To print double-sided, select only the page range you want to print (i.e., de-select this explanation page) and select “print on both sides: flip on short edge.”
* The blocked category titles are programmed as the “Heading 2” style in this document. By going to the “HOME” tab in Microsoft Word and clicking “Heading 2,” you can make your own unique headings to match this same style.
* To maximize space, the page margins have been narrowed to .5 inches.

## NATIONAL HOTLINES

**National Domestic Violence Hotline:** 800-799-7233  
<https://www.thehotline.org/>

**National Human Trafficking Hotline:** 888-373-7888.   
**Text:** 233733. <https://humantraffickinghotline.org/chat>

**National Suicide Prevention Hotline:** 800-273-TALK (8255) <https://suicidepreventionlifeline.org/chat/>

**National Sexual Assault Hotline:** 800-656-4673

**National Veterans Crisis Line**: 800-273-8255.  
**Text:** 838255. <https://www.veteranscrisisline.net/get-help/chat>

## LOCAL HOTLINES & GENERAL HOUSING RESOURCES

**Social Services Hotline:** 2-1-1.

**Homeless Hotline (or CE Access Point):** XXX-XXX-XXXX.

**Drop-in Center:** XXX Main St., City. XXX-XXX-XXXX.  
Mon.-Fri. 8am-5pm. Sat. 10am-3pm. Wi-Fi, computers, & mail services.

**Shelters:**   
 ***Families:*** XXX S. Division St., City. XXX-XXX-XXXX.  
 ***Adults:*** XX N. 14th St., City. XXX-XXX-XXXX.  
 ***Women:*** XXXX E. Main St., City. XXX-XXX-XXXX.

## LANGUAGE TRANSLATION & INTERPRETATION SERVICE

**Language Services:** XXX-XXX-XXXX. **Access Code:** XXXXX.  
40+ languages, including Spanish and Arabic. Available 24/7.

## FOOD PANTRIES & MEAL PROGRAMS

**Local Food Pantry**: XXX W. Main St., City. XXX-XXX-XXXX.  
Mon.-Sat. 8am-2pm. Walk-ins welcome.

**Local Soup Kitchen:** XXXX N. Maple St., City. XXX-XXX-XXXX.  
Tues., Thurs., & Fri. 4:30-7pm.

**Local Faith-Based Meal Program:** XXX 5th Ave., City. XXX-XXX-XXXX.  
Every Wed. 5-7:30pm.

## YOUTH RESOURCES

**Youth drop-in center:** XXX Melrose St., City. Text: XXX-XXX-XXXX.  
8am-7pm daily. **Walk-ins welcome.**

## MEDICAL & DENTAL SERVICES

**Homeless Healthcare Clinic:** XXX 1st St., City. XXX-XXX-XXXX.  
Mon.-Fri. 8am-7pm. **Walk-ins welcome.**

**Local Dental Clinic:** XXX Broadway, City. XXX-XXX-XXXX.  
Free cleanings 1st Wed. each month. **Call for appt.**

**Women’s Health Clinic:** XXXX 12th St., City. XXX-XXX-XXXX. **Call for appt.**

## MENTAL HEALTH, BEHAVIORAL HEALTH & SUBSTANCE USE

**Local or State Crisis Line:** XXX-XXX-XXXX.

**Family Counseling:** XXX S. State St., City. XXX-XXX-XXXX. **Call for appt.**

**Outpatient Substance Use Treatment:** XXX-XXX-XXXX. **Call for appt.**

**Inpatient Substance Use Treatment:** XXX-XXX-XXXX. **Call for appt.**

## DAILY ACTIVITIES

**Mail, Laundry, & Personal Storage:** XXX N. 8th Ave., City. XXX-XXX-XXXX. Mon.-Thurs. 8am-noon.

**Showers:** XXXX N. 1st Ave., City. 6am-10am daily.

## VETERANS’ SERVICES

**Vet Center:** XX W. Broad St., City. XXX-XXX-XXXX.  
Mon.-Fri. 8am-5pm. **Walk-ins welcome.**

**Local VSO:** XXXX N. Cherry St. XXX-XXX-XXXX. Intakes Mon. & Wed. 8-11am.

## TRANSPORTATION

**Local Transit Authority:** XXX-XXX-XXXX

## MAINSTREAM SYSTEMS

**Dept. of Social Services:** XXX-XXX-XXXX. [*List resources available here*]

**Dept. of Children/Family Services:** XXX-XXX-XXXX. [*List resources here*]