### Welcome! We'll get started shortly.

Today's meeting is interactive.

To ensure you can fully participate, all board members have been made panelists and are unmuted at entry.

That means we can hear you!

Please mute your phone or use the webex meeting controls now to mute your microphone.





### ENDING HOMELESSNESS IN MARYLAND.

TOGETHER.

SEPTEMBER 2020 BOARD MEETING



### **DHCD Staff**



Stuart Campbell
Director of Community Services



Danielle Meister Senior Policy Officer



Carolyn Curry
Continuum of Care Lead



Suzanne Korff Program Officer

### **HMIS Lead Staff – Team HMIS**



Jason Burns Systems Administrator



Sam Bochinski Operations Manager



Jermica Wallace Data Analyst

### **HUD Technical Assistance**



Judy Perlman



Scott Pruitt

### **Meeting Reminders**

- Attendance/quorum will be taken automatically via WebEx
- This meeting will be recorded and made available to the public
- Board members should join via computer so you can participate in voting
- Public comment will be accepted at the end of the meeting

## Call to Order



### **Today's Votes**



- July Board Meeting Minutes
- Coordinated Entry Policies & Procedures
- HMIS Policies & Procedures

### **Voting Process**

Introduction of Agenda Item

Board Member Discussion First Motion to Take Vote (Verbal)

Second Motion to Take Vote (Verbal)

Vote on Agenda Item (Vote via Poll)

### **Vote to Approve July Meeting Minutes**



To make a motion, please unmute yourself using the microphone button.



- 1. First Motion to Take Vote
- 2. Second Motion to Take Vote

Use the Poll to Vote Yes/No to Approve the May Meeting Minutes.

# Committee Updates



### **Executive Committee**

### **Lead Agency Monitoring**

- HUD requires CoC/Board to monitor lead agencies annually
- TA assisting Executive Committee in developing annual evaluation tools for CoC Lead, HMIS Lead, Coordinated Entry
- Tentatively scheduled for spring/summer 2021

### **Executive Committee**

### **General Membership Registration and Meeting**

- CoC required by HUD to have formal membership roster and clear guidelines on voting eligibility in addition to issuing at least one public invitation to join the CoC annually
- Planning for first general membership meeting will start soon
- LHCs will receive guidance on how to get members registered for CoC once Executive Committee finalizes plan

### **Coordinated Entry**

#### **Coordinated Entry Planning**

- Recommended Coordinated Entry Policies & Procedures for Board approval
- Approved Initial Training Plan for CES Staff
- Approved Roles & Responsibilities
- Implementation Timeline Under Development

### **HMIS**

### First meeting on 9/9/20

- Review of committee roles and responsibilities
- Review and voting for HMIS Policies & Procedures, Agreements, and other disclosures documents
- Review and voting for custom assessment question for "Client's Prior County"
- Monthly meeting schedule (1st Wednesday of each month)
- Pending committee chair



### **LHC Engagement**

- Held 1:1 planning check-ins with all LHC Board Members
- Joined full LHC meetings for Allegany, Washington and scheduled for Southern MD on October 1
- Remaining LHC meetings to be scheduled

### **Point-In-Time Count Planning**

- PIT Count Committee will be established soon. Each LHC should consider who they would like to represent them on the committee.
- PIT Committee will determine the official PIT date, survey questions, overarching counting strategies
- Executive Committee will approve PIT Count Plan
- LHCs will customize their local implementation plan, outreach shifts, etc

### **Lived Experience Member Recruitment Plan**

- Created nomination and application forms
- Marketing materials being created now
- DHCD will send to LHC reps next week

### **HUD Funding**

- No updates on release of CoC Competition or Youth Homelessness Demonstration Program NOFAs
- Submitted CoC Competition Grant Inventory Worksheet in August

# HMIS Lead Report



### **HMIS Lead Report**

- BoS merge status
  - Issues with sub-assessments
  - Awaiting Southern MD merge
  - Updating provider admin settings
- HMIS user license allocations
- Coordinated Entry setup and review
- ESG-CV setup
- LSA preparations

# Local Homeless Coalition Reports



### **LHC Reports**

- Allegany
- Cecil
- Garrett
- Southern MD
- Washington

Policy
Discussion &
Approval

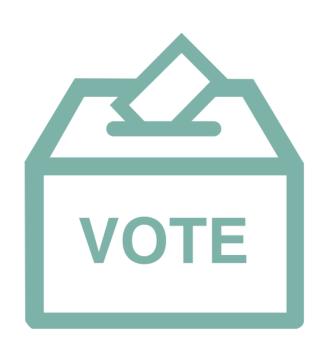


### **Coordinated Entry Policies & Procedures**

### HUD requires each CoC to have formally approved CES policies to govern:

- System Workflow
  - Clients Assessment
  - Prioritization
  - Referral & Project Eligibility
  - Safety Planning
  - o Documentation
  - Client Grievances
- Staff Training Requirements

### **Vote to Approve CES Policies**



To make a motion, please unmute yourself using the microphone button.



- 1. First Motion to Take Vote
- 2. Second Motion to Take Vote

Use the Poll to Vote Yes/No

### **HMIS Policies & Procedures**

- The Homeless Management Information System (HMIS) collects client-level data from each homeless services provider in the BoS. Publically-funded providers <u>must</u> participate and privately-funded providers <u>can</u> participate.
- Each CoC chooses with software vendor it will work with.
   The software vendor programs their system to be in compliance with HUD specifications.

### **HMIS Policies & Procedures**

HMIS Policies and Procedures are required for each CoC to be in compliance with HUD. They govern:

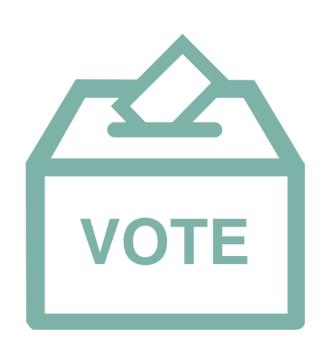
- Who enters data into the system and when
- What type of data is required vs. optional
- How data will be used for reporting and planning
- How privacy and security of data will be managed
- Who will administer the system and manage quality

### **HMIS Policies & Procedures**

### Discussion

Q&A

### **Vote to Approve HMIS Policies**



To make a motion, please unmute yourself using the microphone button.



- 1. First Motion to Take Vote
- 2. Second Motion to Take Vote

Use the Poll to Vote Yes/No

# HUD System Modeling Technical Assistance



- HUD launched a series of technical assistance workshops to assist CoCs in improving their system performance and support them in strategically using their ESG-CV funds
- The BoS CoC was invited to participate in a 5-week System Modeling Workshop, which provides:
  - Advanced tools to assess gaps in services for specific populations and racial disparities
  - Coaching on how to use outcomes to guide changes in funding allocations and/or initiate system reforms

 DHCD staff have been participating in a "train the trainer" capacity. We are learning the methodology, tools, and how they can be used so that we can implement them with each LHC 1:1

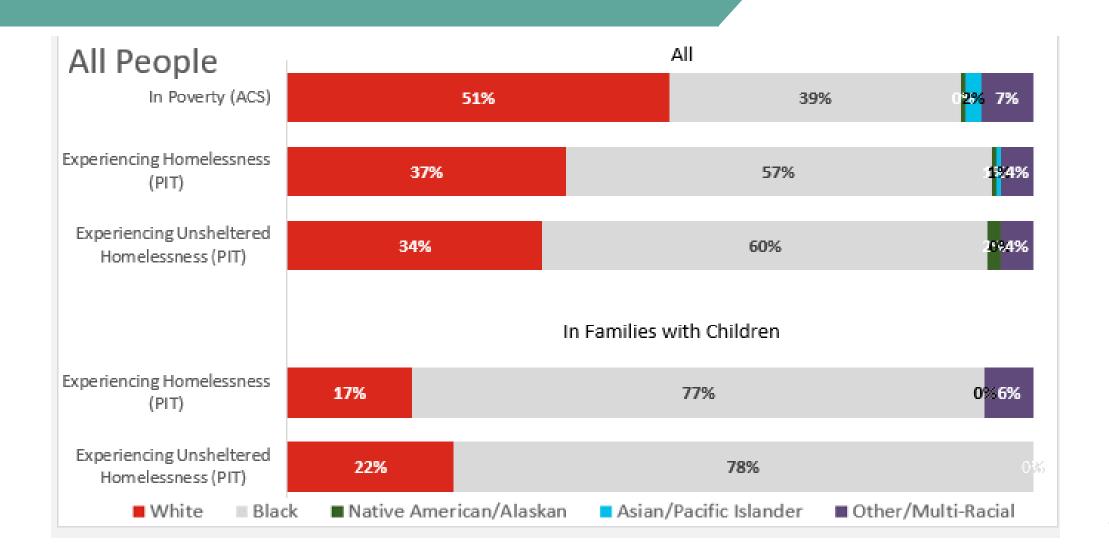
 These efforts increase the BoS capacity to strategically allocate funds, improve system performance, and make the CoC competitive for more federal funding.

- Each LHC will identify an existing committee in their CoC that can "own" this work and develop action steps as a result of findings. Appropriate committees would be executive committees, funding/rating and ranking committees, strategic planning committees, etc.
- DHCD will provide technical assistance to each LHC and do the actual evaluation and data analysis. We'll also support LHCs in developing their strategies and implementing them.
- We will pilot this work with one LHC, then engage the remaining LHCs. Each LHC will be asked to pick 1-2 subpopulations to target after reviewing their specific data and equity analysis findings.

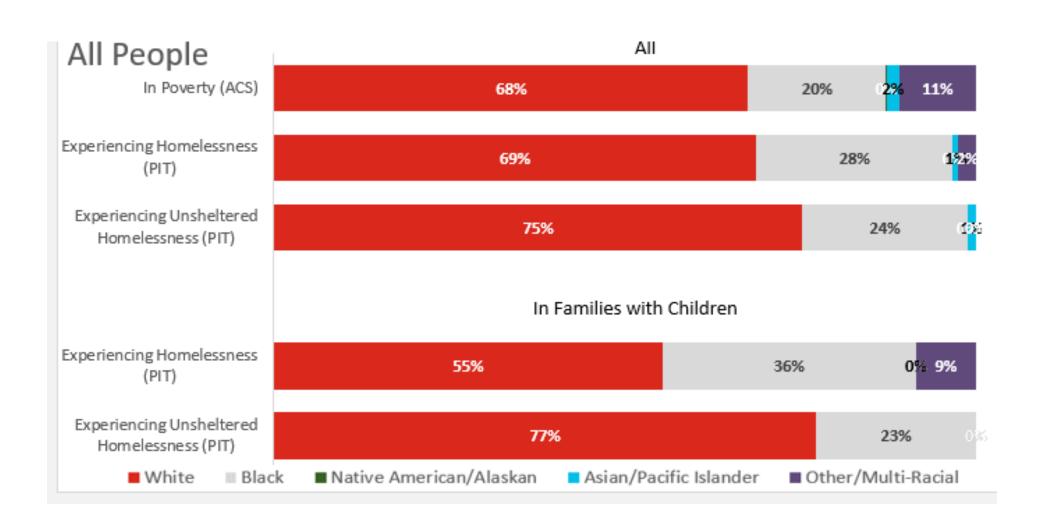
 HUD's urgent focus is on racial equity and there are a lot of great resources already available on addressing racial disparities, so we will prioritize LHCs that need extra attention in this area

• For counties where racial disparities are not as significant, we can use the HUD tools to also analyze disparities and inequities for other populations – families, veterans, single adults, youth, etc. Examples include evaluating that population's overrepresentation in the homeless system, lower permanent housing outcomes, lower income increases, etc.

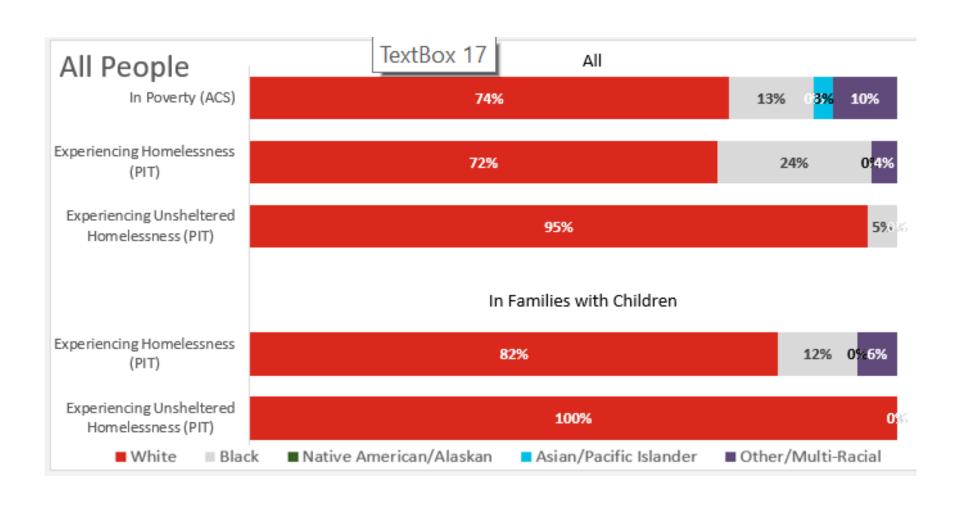
### Southern MD



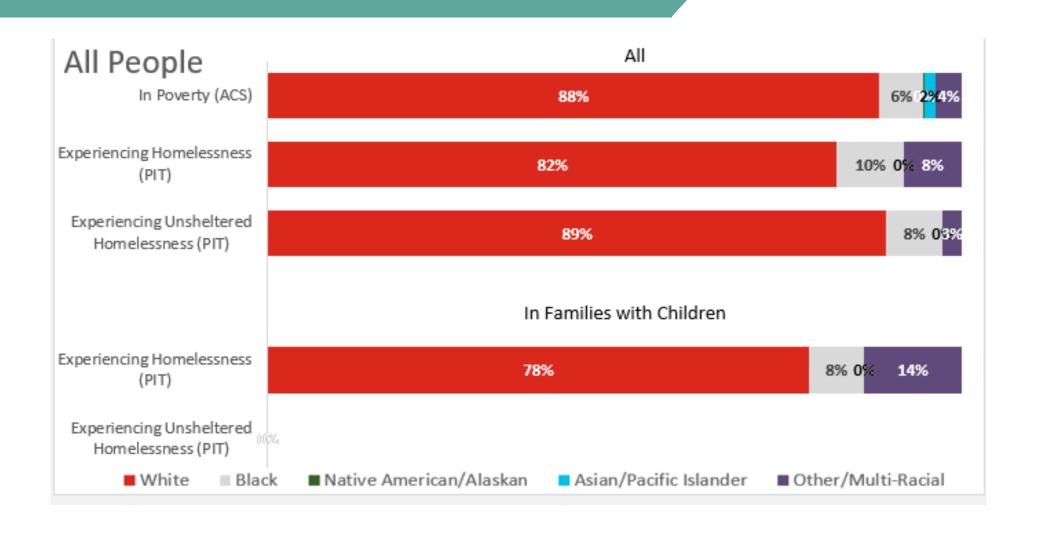
### **Washington County**



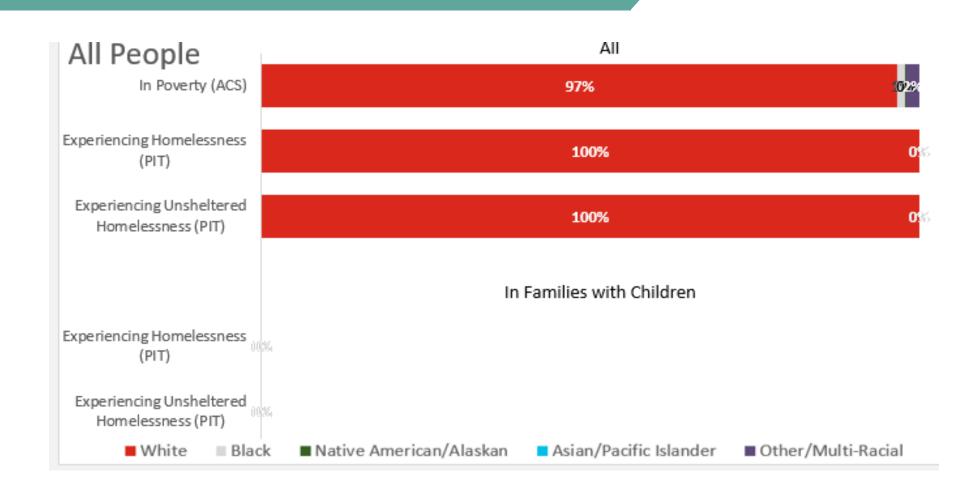
### **Cecil County**



### **Allegany County**



### **Garrett County**



### Announcements



# Future Agenda Items



# Public Comment



# Adjournment

